

Service Availability and Cut-Off Timings through various channels

Particulars	Channels		
	Branch	Internet Banking (Baroda Connect)	Mobile Banking (Mconnect Plus UK)
Funds Transfer to Self Linked Accounts & Third Party Within Bank)	10:00 AM to 3:00 PM	24X7	24X7
Funds Transfer (Outside Bank within UK - BACS/CHAPS)	10:00 AM to 3:00 PM	8:00 AM to 3:00 PM	Not available
Funds Transfer (Outside Bank Faster Payments)	Not available	Not available	Not available
Rupee Remittance to India (RF2I)	10:00 AM to 2:00 PM	Not Available	Not Available
Payments Out (International) EUR	10:00 AM to 12:00 PM	Not Available	Not Available
Payments Out (International) GBP	10:00 AM to 3:00 PM	Not Available	Not Available
Payments Out (International) USD	10:00 AM to 3:00 PM	Not Available	Not Available
Cash Deposit	10:00 AM to 3:00 PM	Not Applicable	Not Applicable
Cash Payment	10:00 AM to 3:00 PM	Not Applicable	Not Applicable
Standing Order (Set up)	10:00 AM to 3:00 PM	Not Available	Not Available
Application for Opening a Current Account / Savings Account	10:00 AM to 3:00 PM (Prior appointment to be obtained from the local branch that the customer is planning to visit)	Not Available	Not Available
Opening Fixed Term Deposit Account	10:00 AM to 3:00 PM	24X7	24X7
Obtaining Statement of account	10:00 AM to 3:00 PM	24X7	24X7
Account Inquiry	10:00 AM to 3:00 PM	24X7	24X7
Inquire on products & services over telephone	10:00 AM to 3:00 PM	Not Applicable	Not Applicable

- ✓ Services through our Branches are available on all working days i.e. from Monday to Friday except Bank Holidays, current Business Hours for our Branches is between 10:00 AM to 3:00 PM except our Aldgate Branch
- ✓ Current Business Hours for our Aldgate Branch is 10:00 AM to 2:00 PM, hence the cut off time for the services offered through our Aldgate Branch is 2:00 PM on all working days